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Christopher M. Kwok is a mediator and arbitrator with JAMS, specializing in Labor & Employment law. Formerly, he was the Alternative Dispute Resolution (ADR) Coordinator at the U.S. Equal Employment Commission in the New York District office. Mr. Kwok managed mediators in the New York, Newark, Buffalo and Boston offices. He has personally mediated thousands of cases over the course of his career. Mr. Kwok is active in the field as a trainer, lecturer and writer.

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Lillian M. Moy Is the Executive Director Legal Aid Society of Northeastern New York. Ms. Moy has been the Executive Director of the Legal Aid Society of Northeastern New York since 1995. She is a 1974 graduate of Hunter College of the City University of New York and a 1981 graduate of Boston University School of Law. She is a member of the Board of Directors of the Albany Medical Center and a past Board member of CARES and the Homeless and Travelers Aid Society. Ms. Moy is a nationally recognized leader, writer and trainer in the civil legal aid community. Her particular areas of expertise are leadership development and diversity. She is past Chair of the Civil Policy Group and the Board of the National Legal Aid and Defender Association. Ms. Moy serves as the Vice President for the Third Judicial District of the New York State Bar Association. She is a member of the New York State Bar Association's the President's Committee on Access to Justice and the Committee on Membership. She is also co-convener of the New York Diversity Coalition, a group of legal services staff and managers dedicated to raising and resolving diversity issues in the legal aid community. She is an Adjunct Professor at the Albany Law School. Ms. Moy has been honored by the National Organization of Legal Services Workers, the Albany Colonie Regional Chamber of Commerce, the Asian American Bar Association of New York, the Schenectady County Bar Association, the New York State Bar Association and the Catholic Charities Housing Office. Most recently, Ms. Moy was the recipient of the New York State Bar Association's Diversity Trailblazer Award for 2013. She lives in Albany, New York with her daughters, Katie and Maria Moy-Santos.